

The Internal Market Information (IMI) System - *Better communication, better service*

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What is IMI ?

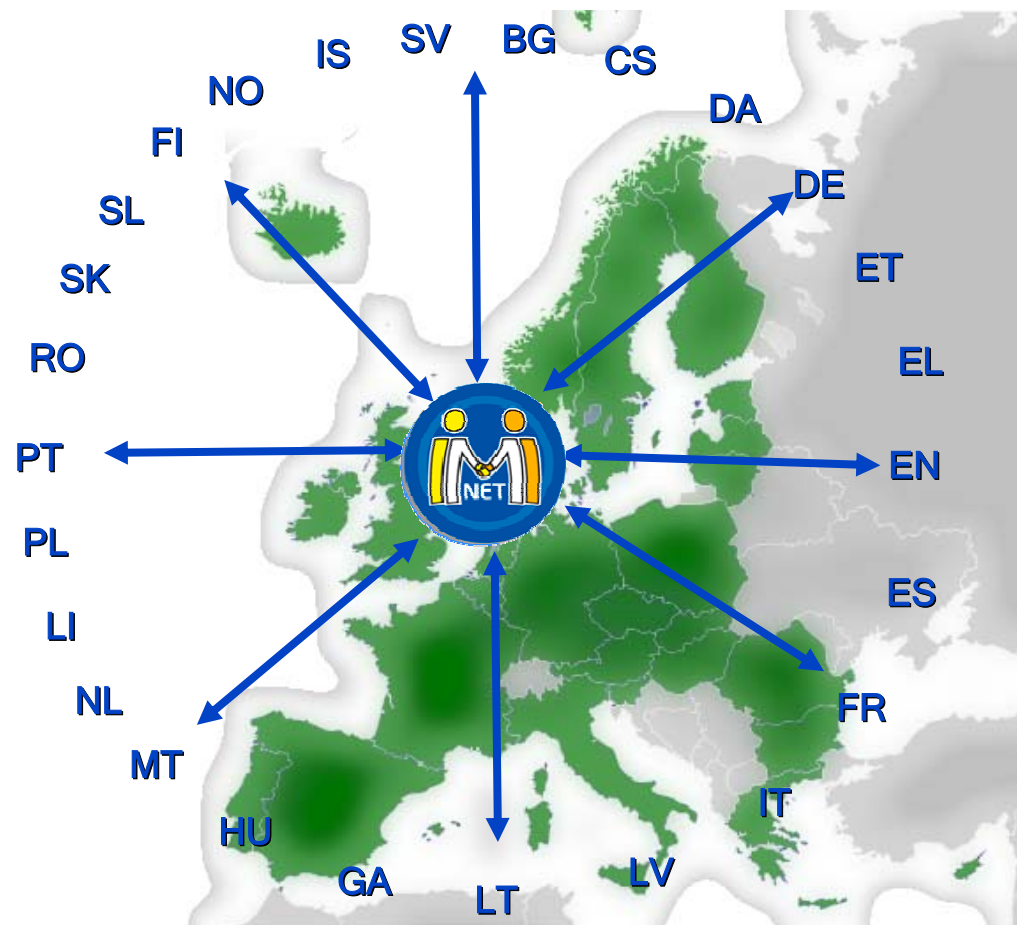


- ❑ multilingual electronic tool for cross-border exchange of information between public authorities
- ❑ developed by the European Commission in partnership with the Member States
- ❑ currently used for: Professional qualifications and Services
- ❑ as of May 2011: used for Posting of Workers in pilot phase

What is IMI - facts and figures



- more than 6300 authorities registered
- more than 11.500 users
- 160 requests for information per month
- 58% answered within 2 weeks
- 92% of users find IMI user friendly



What is IMI used for ?



- ❑ Search for the right counter part in another Member State
- ❑ Secure bilateral exchange of information (one-to-one)
- ❑ Alerts about dangerous situations regarding service providers (one-to-many)
- ❑ Search for national registers



- Language barriers - 23 official EU languages

➔ Multilingual interface, pretranslated questions and answers

- Lack of clearly identified partners in other countries

➔ Searchable database of authorities

- Different administrative structures and cultures

➔ Flexible set-up to reflect administrative realities

- Lack of procedures for cross-border cooperation

➔ Agreed workflows, tracking mechanism



- **Faster replies from authorities**
- **Less need to produce translations of documents**
- **Less rejections of applications due to lack of information**





Adding new policy areas

Developing new functionality

Exploring synergies with other IT tools

Cheaper and faster than building new tailored systems,
exploiting synergies



- Study on IT architecture 2011
- Start IT development / new functionality - end 2011
- Timetable & Roadmap included in IMI 2011 Annual Report- 02/2012



Objectives

- to provide a sound legal framework for IMI (establishing act)
 - to set out the rules for the processing of personal data
- >> The Commission proposal to be adopted before the summer 2011

For further information contact:

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or consult the IMI website:

<http://ec.europa.eu/imi-net>



Goodbye dictionaries, hello IMI



Goodbye phone books, hello IMI

