



FOR BETTER OR FOR WORSE?

**PAST, PRESENT AND FUTURE: THE CASE
OF THE PORTUGUESE CONSUMER.**

European Consumer Day 10 March 2016



BETTER REGULATION

“Designing EU policies and laws, so that they achieve their objectives at minimum cost.

Ensuring that policy is prepared, implemented and reviewed in an open, transparent manner, informed by the best available evidence and backed up by involving stakeholders.”

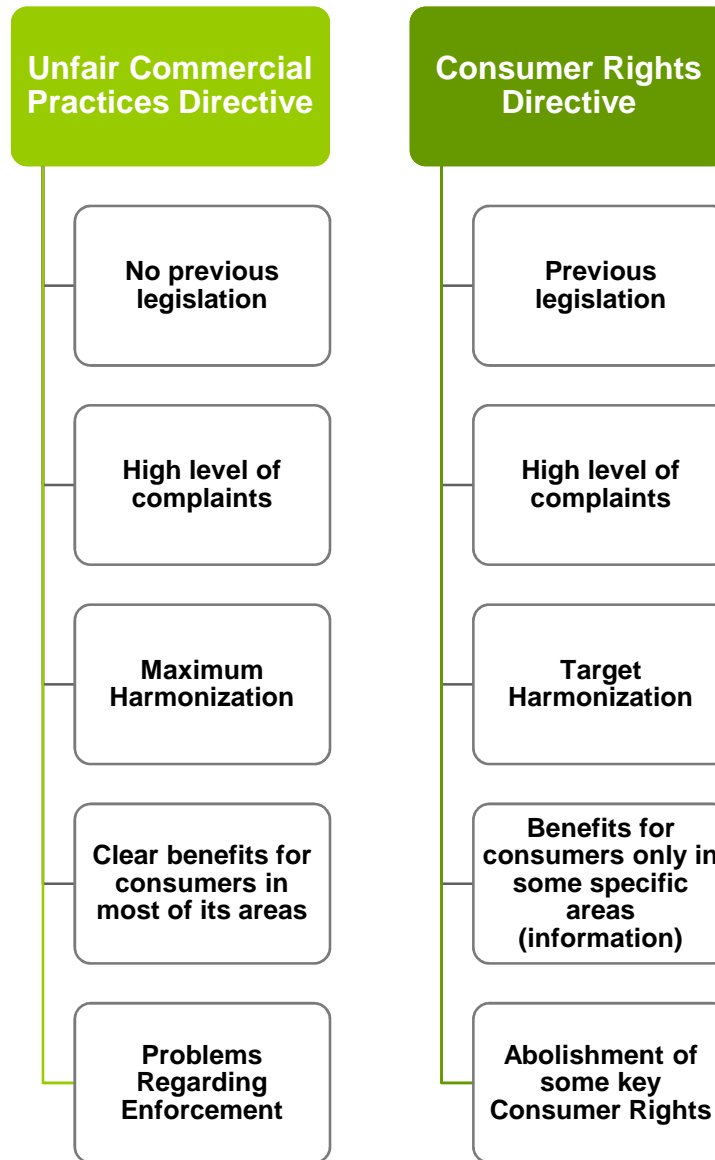


To ensure that EU action is effective, the Commission assesses the expected and actual impacts of policies, legislation and other important measures.



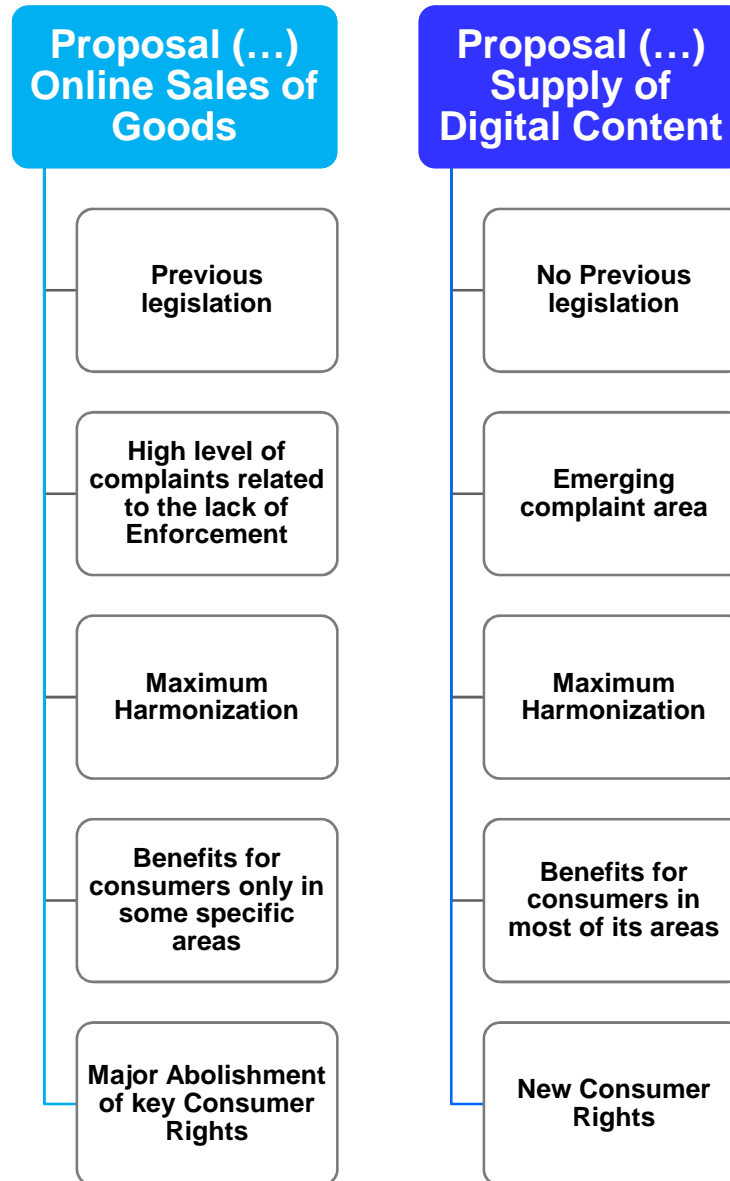
THE IMPACT OF EU CONSUMER LEGISLATION IN PORTUGAL

PAST

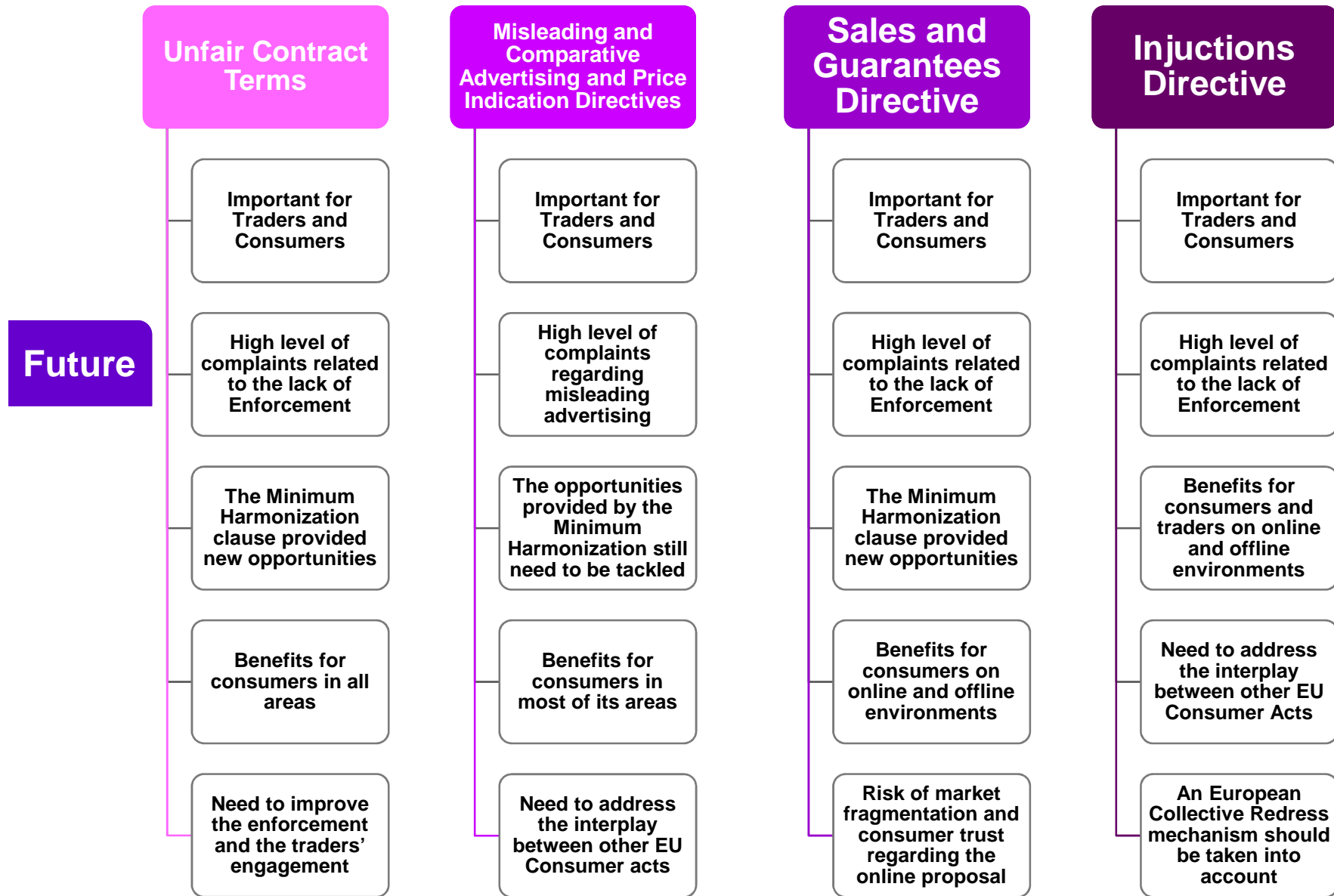


THE IMPACT OF EU CONSUMER LEGISLATION IN PORTUGAL

Present



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THE REFIT PROGRAMME:

Should modernize legislation in order to **increase the level of consumer protection** and guarantee that the existing legislation is efficient and effective for consumers, traders, redress mechanisms and NRAs

Should take into account the need to increase **enforcement in all Member States**

Should address areas in which there is a clear advantage to increase the level of consumer protection: Ex: remedies

Should ensure a clear **interplay between cross-sectoral and sectoral legislation**, avoiding inconsistencies and overlaps



Only then, Consumers will be more empowered!

Thank You!

