

# Current trends and tendencies in the mobility of the EU citizens

Claire Damilano

# Who are we?

# ECAS

- ECAS – European Citizen Action Service
  - 25 years of existence
  - **Mission:** empower citizens to exercise their rights in the EU & campaign for an open and transparent decision-making process
  - **Vision:** become the Resource Centre for CSOs at EU level
- Projects and services
  - Your Europe Advice
  - EU Rights Clinic
  - DEEP Linking Youth
  - ECI Support Centre
  - Capacity-building for CSOs (EU accession assistance, free legal aid, funding, advocacy at EU level, etc.)

# What is Your Europe Advice

ECAS provides the “Your Europe Advice” service as an external contractor for the European Commission:

- Since 1996, formerly Citizens’ Signpost Service (CSS)
- Network of experienced multilingual lawyers from all EU Member States
- Any individual can ask questions in any official EU language about his/her EU rights, most often concerning cross-border situations.
- Replies provided within less than one week and in any official EU language.
- Enquiries can be submitted either online or by telephone, and replies are provided either by e-mail or by phone.
- More than 22 000 replies provided in 2015– all-time high

# Direct Access

[http://europa.eu/youreurope/advice/index\\_en.htm](http://europa.eu/youreurope/advice/index_en.htm)



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English (en) ▼

## EU RIGHTS - ADVICE AND PROBLEM SOLVING

Submit an enquiry or complaint

Europa > European Commission > Internal Market > Submit an enquiry or complaint

Which service?

Your details

Enquiry/ Complaint

Submission

Confirmation

### Seeking advice or help with your EU rights?

 There are different services available depending on your needs.  
By answering the following questions, we can direct you to the most appropriate service.

Which service are you looking for?

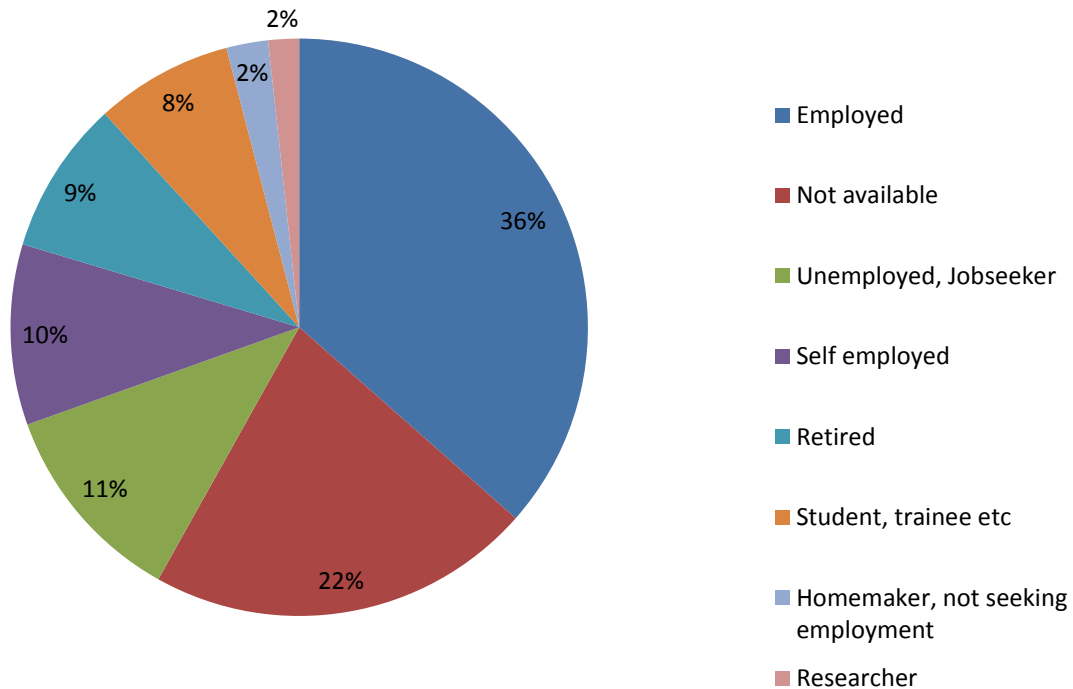
☐ Personal advice regarding my EU rights

☐ Help to get my EU rights recognised

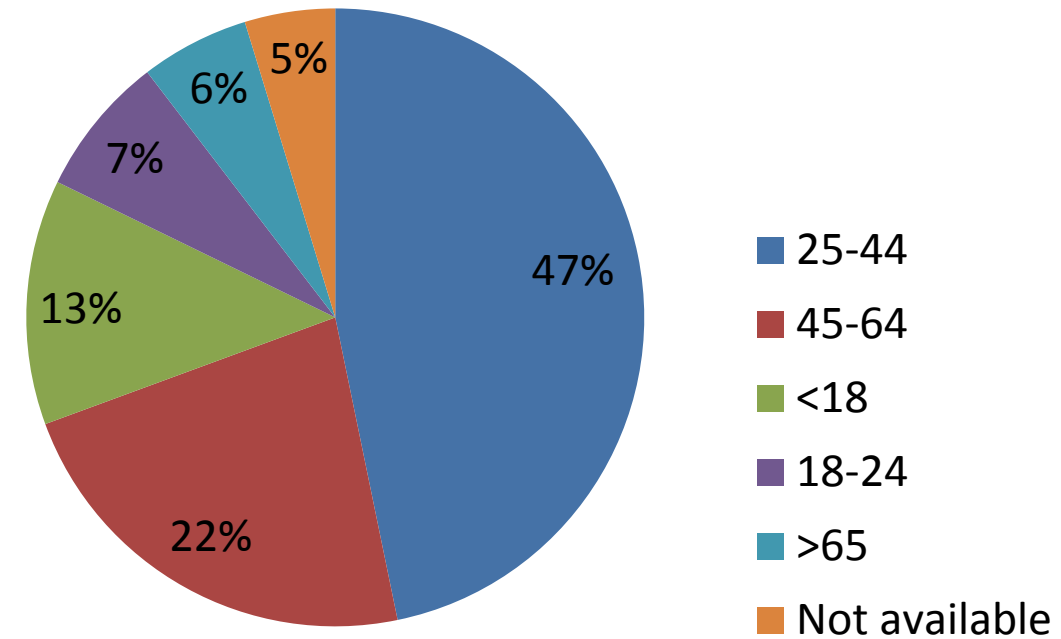
Next ➔

# Profile of enquirers

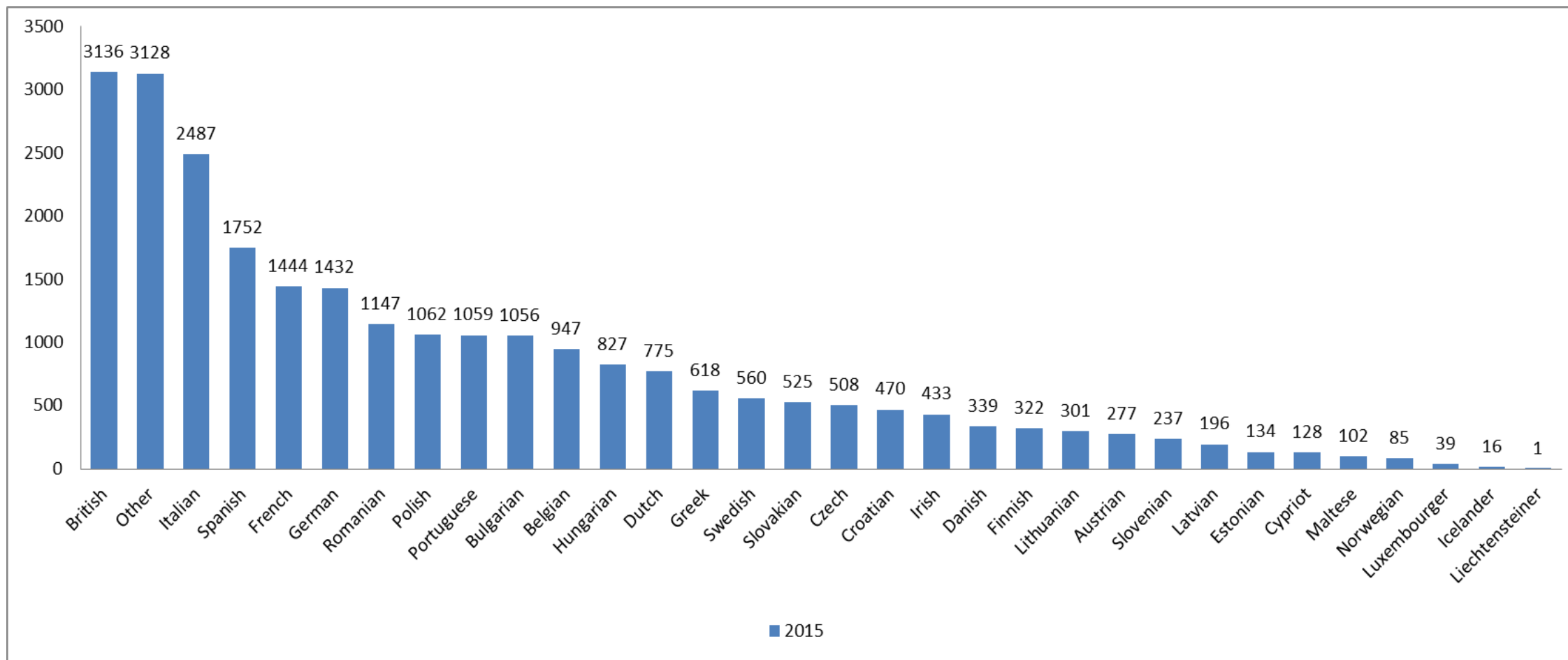
## Socio Economic Categories



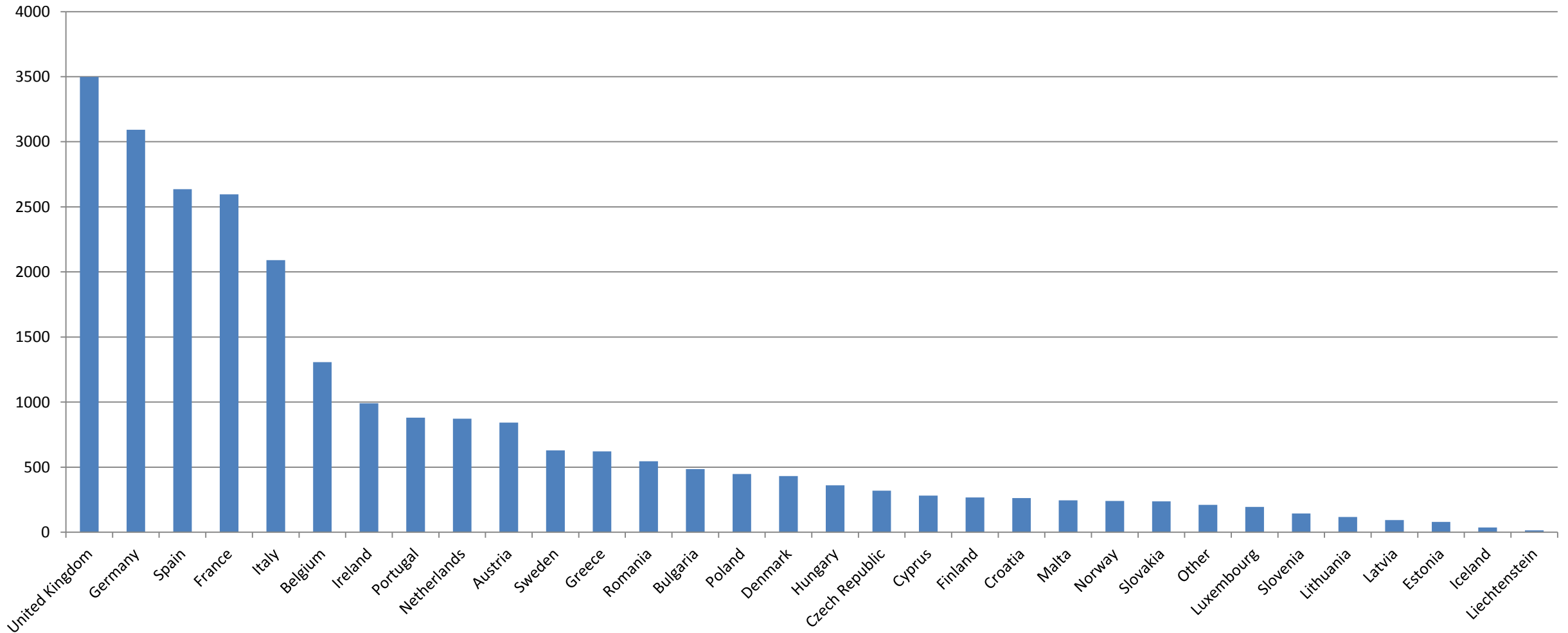
## Age scale



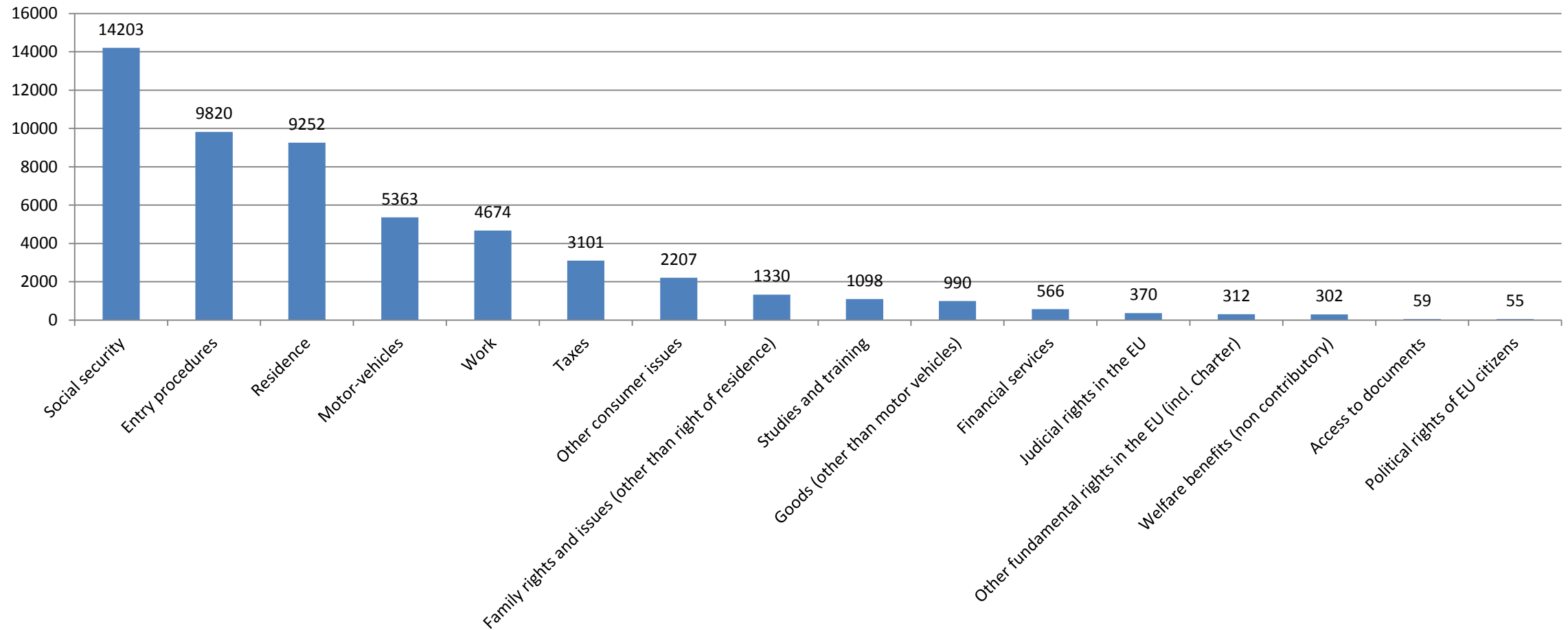
# Nationality



# Country concerned

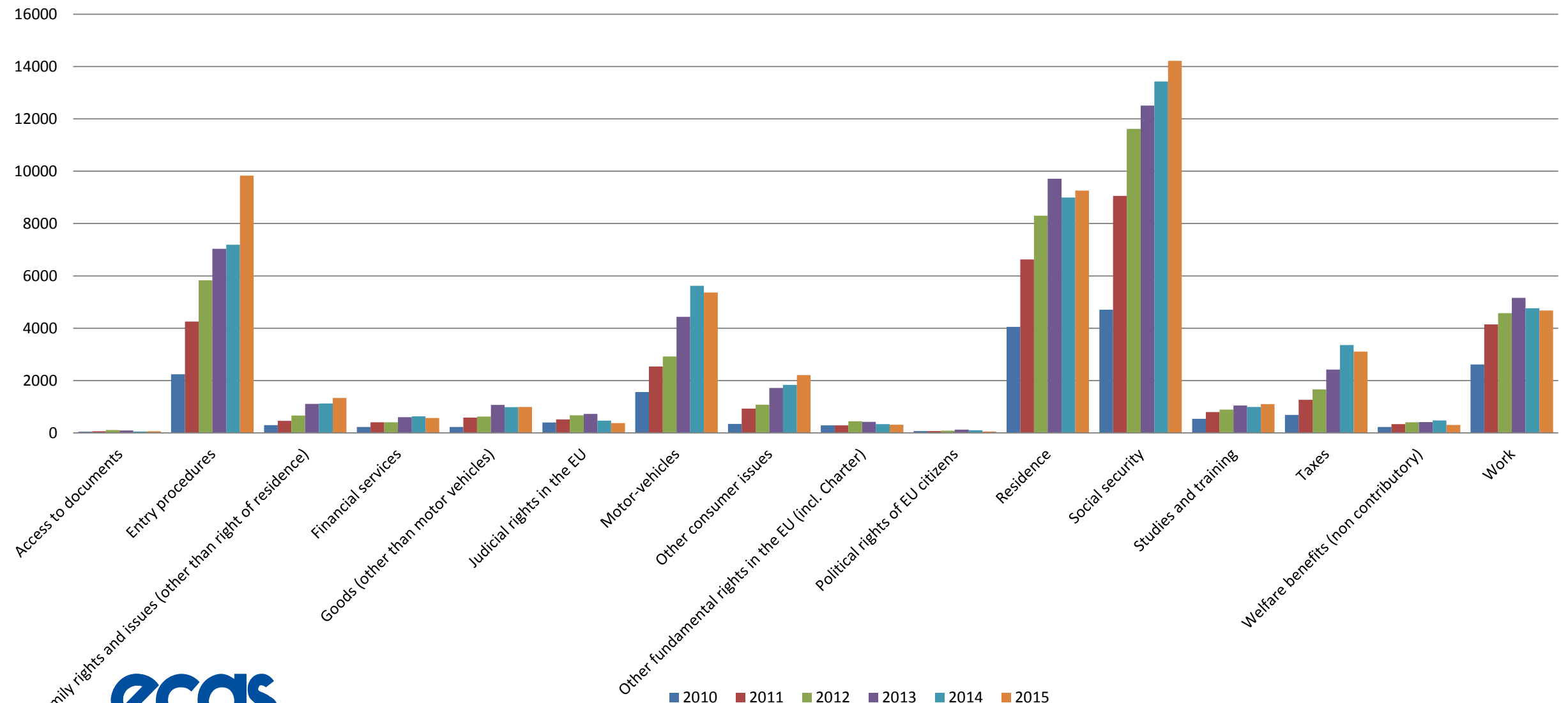


# Topics

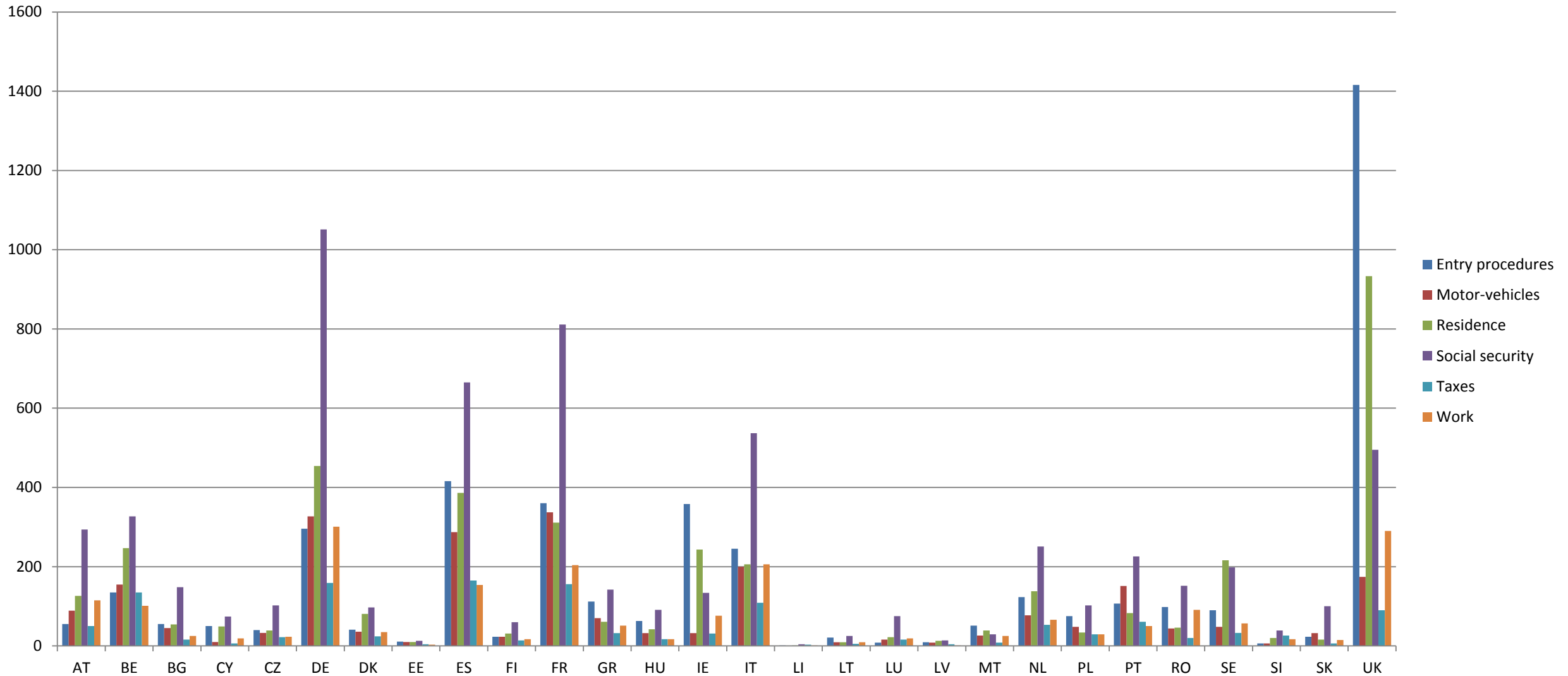


# What do we learn from YEA?

# Cases by topic last 4 years (2010-2015)



# Most recurrent topics per EU country



# Thank you for your attention!

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