

# BEUC VIEWS ON THE EED

6 October 2021

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# ONGOING ENERGY CRISIS: IMMEDIATE SOLUTIONS

- Ban on disconnections
- Consumer flexibility to settle energy bills
- Social tariffs for low-income households to be maintained where existing
- Temporary reduction of taxes on energy by MS governments (via VAT or ETD minimum)
- Better market monitoring by energy regulators; sanctioning on uncompetitive prices



# CONTEXT: WHY WE NEED THE NEW EED



Energy poverty: A significant issue in Europe, and not just a social issue, but an energy issue



Consumer rights and protections in heating and cooling sector lag behind electricity sector



Significant financial and logistical hurdles to building renovation

# EED: A STRONG PROPOSAL



Binding energy efficiency targets



Local heating & cooling planning



New consumer rights & protections for heating & cooling sector



Promotion of one stop shops, of innovative financial tools and of technical assistance to bring forward the Renovation Wave



Mandatory share of energy efficiency spendings for energy poor consumers and Social Climate Fund, and a dedicated article on energy poverty



Efficient district heating paving the way to renewables



Some fossil fuel subsidies to be phased out

# What more can we ask for? Ways to make the EED airtight

## ENERGY POVERTY\*

**Energy efficiency measures:** BEUC asks that the EED clarify Member States' *obligation* to implement energy efficiency measures among energy poor households and asks that coherence between Articles 8 (energy savings) and Article 9 (energy efficiency measures) is ensured.



**Multi-unit buildings:** BEUC asks that 30% of energy savings made should come from multi-unit buildings, which are often overlooked due to administrative burden. This should include mandatory energy audits for individual units, as well as the building envelope.

**Network of experts:** BEUC asks that consumer organisations and CSOs should be represented on the proposed network of experts advising on energy poverty.

**Social Climate Fund:** Should be clearly earmarked to target energy poverty

\* Since 2019, BEUC has been running the H2020 project [STEP](#) to tackle energy poverty across Europe

# What more can we ask for? Ways to make the EED airtight

## CONSUMER RIGHTS & PROTECTIONS FOR HEATING & COOLING AND DOMESTIC HOT WATER

**Alternative dispute resolution and single point of contact:** BEUC supports COM proposal



**Basic contractual rights:** BEUC would like to strengthen price transparency, introduce the right to terminate a contract and add measures to prevent disconnections

**Bills and billing information:** BEUC would like a mirroring of provisions for electricity bills

**Protection for vulnerable and energy poor consumers:** BEUC asks for better protection against disconnections and unfair price setting

# What more can we ask for? Ways to make the EED airtight

## SUSTAINABLE HOUSING

**Obligation to set up one stop shops:** BEUC supports the proposal, but requests extra clarification on one-stop-shops' role (not only advice but support to consumers), addressing the question of their funding and inclusion of Minimum Energy Performance Standards in their scope.



**Obligation for MS to use financial tools, and facilitate the provision of technical assistance to local authorities, especially regarding vulnerable and energy poor consumers.** BEUC supports the proposal, and would ask for further clarification on what is needed for the private rented sector and multi-units in terms of enabling regulatory frameworks (property and rental laws reforms, holistic TA inclusive of engagement strategies and energy poverty alleviation).

**Obligation for MS to tackle split incentives:** BEUC supports the proposal



**BEUC** The European  
Consumer  
Organisation

The Consumer Voice in Europe

**Thank you** for your attention

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This presentation is part of an activity which has received funding under an operating grant from the European Union's Consumer Programme (2014-2020).